Quickstart guide from Adobe

https://www.adobe.com/content/dam/Adobe/en/products/adobeconnect/pdfs/VQS_Guide_for_Participants.pdf

Prerequisites

Meeting Application as a standalone application (Recommended)

- <u>Download for Windows</u>
- Download for MacOS

or

Browser (if you can't install software yourself)

- Microsoft Internet Explorer 8 or newer
- Windows Edge Browser
- Google Chrome
- Opera
- Mozilla Firefox and

Browser-Plugin

• Adobe Flash Plugin for the above browser

or

Browser-Add-in (Running separately from the Internet browser)

- https://www.adobe.com/support/connect/downloads-updates.html#meeting-add-ins
- Offers better performance
- Not working with newer firefox versions

Recommended accessoires

A Headset to avoid sound feedback

Participation via phone (only voice)

Dial-in number: +49 30200 97943126

Please announce it in advance.

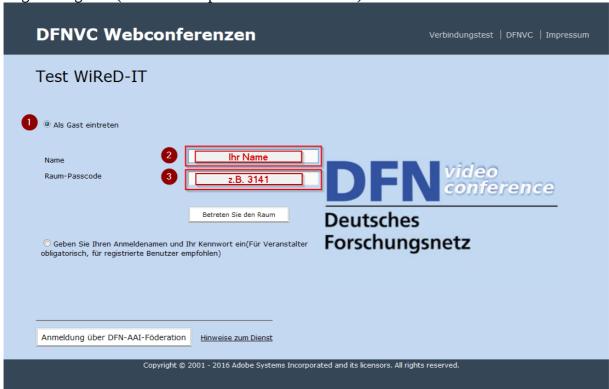
FAO

- Sound or video is not working
 - O **Turn off** all other applications, which are using the camera and microphone i.e. **Skype**, **GoTo Meeting** or any other video- or audioconferencing program.
- You hear echoes.
 - O Turn the volume of the speakers down or use a headset instead.
- The audio connection is bad.
 - O Pause the video or stop it to save bandwidth for the audio channel.

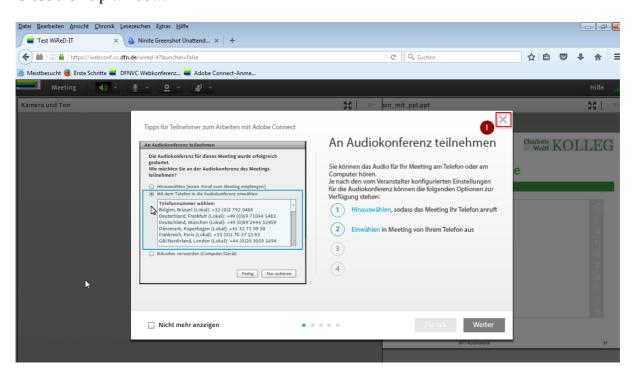
Participation via Computer

Open the conference room in your browser or via the Adobe Connect Smartphone App https://webconf.vc.dfn.de/wired-it

Login as a guest (use the room passcode from the mail):

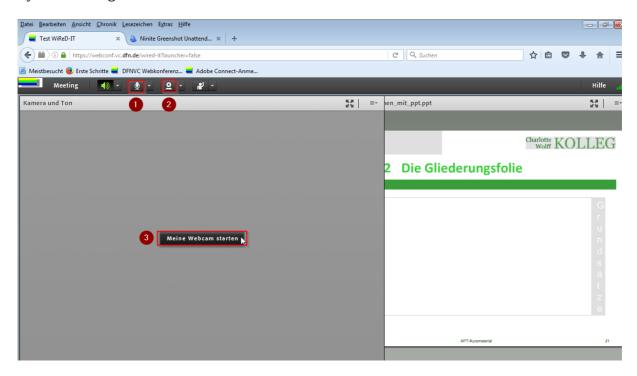


Close the help window:

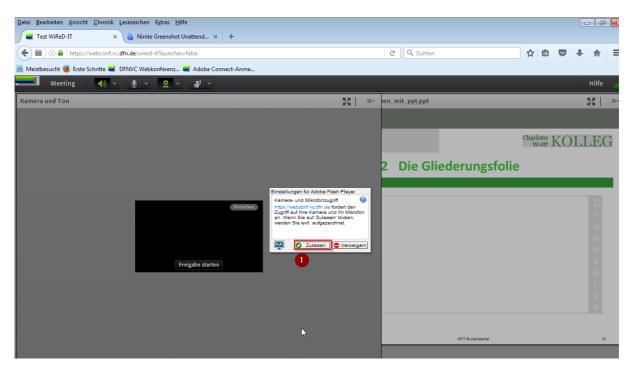


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Activate microphone (1) and camera (2). Start the camera. (3) Symbols turn green.

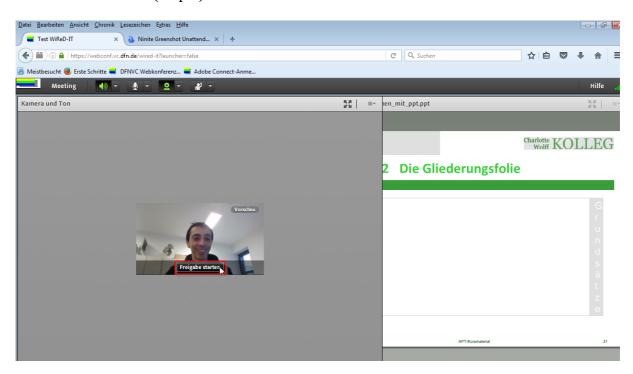


Start sharing your webcam video (1). Adobe Flash may ask for permissions which have to be granted.



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Share webcam video (Step 2)



Done