

USER SURVEY

Glasapparatebau

	very satisfied	satisfied	neither satisfied nor dissatisfied	dissatisfied	very dissatisfied	not assessable
quality of work						
waiting time between ordering and completion						
know-how/ consulting service						
flexibility						
reliability						
availability						
hours of operation						
website						

Your feedback (praise and criticism)

Please complete and return to **BI Geschäftsstelle** ! Thank you very much for participating in the survey!